

# fitrite

wardrobes of leamington spa  
est 1983

tel 01926312654  
sales@fitrite.co.uk

**PLEASE READ**

## CONDITIONS OF SALE.

**The Conditions of Sale facilitate quality & efficient fitting of your furniture and an understanding of what to expect from our team. Please pay special attention to all the points below as we cannot be responsible on the day for delays or costs occurred if these are not followed.**

**Quote** Please check your price and drawing carefully and ask if you are unsure about any aspect. We appreciate you may not understand everything noted and are happy to answer any queries in advance. Our drawing is an interpretation of how we expect the finished furniture to look and may not be 100% accurate. We will build to the confirmed specifics on the quote. This includes all noted measurements and dimensions, frame colour, door colour, door style, handles, metal work colour, interior design and any additions, ie shelving or mirrors etc. We will request the drawing is signed off when placing the order to confirm you are happy for us to build to this specification. Fundamental design changes cannot be made after this point. Additional items ie extra shelves, internal mirrors, cable tidy's requested after this time are chargeable.

**Deposit** A deposit of 40% is required when placing an order. If paying by bank transfer, we will hold the fitting date for 3 working days after which we reserve the right to open up that date to the next customer. Where angled doors are to follow, we require the next 40% of the job cost paid on the date the frame and interior is finished. Leaving the last 20% balance due when the doors are added. The deposit is used to place orders with suppliers specific to your order and once we have done this cannot be refunded.

**Old Units** Unless stated on the quote, the price does not include the removal of existing fitted units. Our team can remove old units, but this must be arranged beforehand, and an additional charge will be made to cover the removal and disposal. The company accepts no responsibility whatsoever for damage caused by the removal of the old units.

**Construction** In order to utilise all available wardrobe space we do not fit any backs, bases or tops, unless this is specifically requested and noted on the drawings. We recommend that you prepare and paint the appropriate internal wall areas before the wardrobes are fitted. Our fitted furniture is not pre built and is bespoke to your room.

It will be required to cut panels in the room. Please expect noise and dust from power tools.

**Electrics** Alteration to, or removal of switches, sockets etc, remain the responsibility of the customer. Fitrite are unable to install any 3<sup>rd</sup> party electrics or lighting.

**Carpets** Wardrobes can be fitted over existing carpets. If this is not desirable, please roll the carpet back fully before the fitters arrival.

**Guarantee** The components used in the manufacture of your furniture are of the highest quality. Your entire job is guaranteed for 5 years from the fitting date. This is a guarantee against faulty workmanship and materials and in line with FIRA (Furniture Industry Research Association). It is effective when the final invoice has been paid in full

**Fitting** We endeavour to complete all fitting within the allocated time agreed. On occasions, issues beyond our control, mean that a job may not be finished when expected. In these situations, we will apologise and arrange with you to complete as soon as possible on a date to suit. We do not offer compensation for such unexpected circumstances.

**Working space** To facilitate fitting, the room **MUST** be cleared of all free standing furniture and personal effects prior to our arrival. We will also require a clear pathway from the van outside to the room so we can bring your panels on site. If items remain that are causing an obstruction we will attempt to move them ourselves. If fitting is delayed because the work space has not been cleared for us to start work we reserve the right to add £100 to the outstanding balance or in extreme cases not fit at all that day. Fitrite will not be liable for accidental damage or breakages. We will endeavour to protect items to the best of our ability with the use of general-purpose dust sheets. If you have any specific concerns about furniture or carpets, newly plastered or decorated walls etc please make arrangements for their protection before we arrive on site.

**Balance Payments** The remaining balance is payable on the day of completion. We ask that the customers be present when the work is finished. Please inspect the installation to confirm you are happy with the final product. We reserve the right to add a collection fee on balances unpaid 3 days after completion.

We accept cash or cheques, made payable to FITRITE LTD, which can be given to the fitters. Also bank transfers online (details below) or credit card payments can be made over the phone. Please use your postcode as reference. We do not offer financial terms

A paid invoice will then be issued.

**Banking details    HSBC sort 40-27-06      Account number 62304139**

Fitrite Wardrobes of Leamington Limited

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